# International Consultants Day June 2021

Olga Trofymova, CMC, PhD QAC Chair



# **QAC – OFFICIAL AUTHORISATION BODY**



#### Self-Declaration as an **Official Authorisation Body**

According to ISO 17011:2017

We hereby declare to operate and to maintain a Quality Management System according to ISO 17011:2017

#### **Quality Assurance Committee (QAC)** of ICMCI

is entitled to authorise the national member institutes as approved personnel certification bodies according to ISO 17024:2012

> ICMCI (CMC-Global) C/O Maurer & Stager AG

Fraumünsterstrasse 17/Postfach 318 CH - 8024 Zürich

Association under Swiss law: VAT nr.: CHE-114.457.872 MWST

Zürich, 26th of June 2020

Dwight Mihalicz, CMC®

ICMCI Chair

Olga Trofymova, CMC® Quality Assurance Committee Chair



#### **Certificate of Authorisation**

According to ISO/IEC 17024:2012

We hereby certify that

incite GmbH Wiedner Hauptstrasse 57 A-1040 Vienna **Austria** 

Is an authorised certification body for persons

Scope of Authorisation:

Certified Management Consultant (CMC) Certified Turnaround Expert (CTE) Certified Supervisory Expert (CSE) Certified Business Angel (CBA) Certified Business Coach (CBC) Certified Digital Consultant (CDC) Certified Data & IT Security Expert (CDISE) Certified Foundation Director (CFD) Certified Business Trainer (CBT)

Certified Innovation Expert (CIE)

Certified Export Consultant (CEC)

Certified WebAccessibility Expert Certified Business Succession Consultant Certified eCommerce and Social Media Consultant (CeCC) Zertifizierte/r Datenschutzbeauftragte/r (ZDSB) Certified Accountant Certified Interim Manage Certified CSR Expert Certified Corporate Finance Expert Certified Digital Public Administration Expert

Authorisation Number: 07/0002 **Authorisation Commencement: 4 December 2007** Re-authorisation: 13 November 2020 Authorisation Expiry: 14 November 2023





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#### **Certificate of Authorisation**

According to ISO/IEC 17024:2012

We hereby certify that

**Business Consultants Council - BCC** Boulevard "Mother Teresa" 30/1 Prishtina 10000 Kosovo

Is an authorised certification body for persons

Scope of Authorisation:

Certified Management Consultant (CMC) Certified E-Commerce & Social Media Expert (CESE) Certified Digital Transformation Expert (CDTE) Certified IT Security Expert (CITSECE)

Authorisation Number: 20/0001 Authorisation Commencement: 15 December 2020 Authorisation Expiry: 14 December 2023





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## **ACCREDITATION VS AUTHORISATION**

#### **Accreditation**

third-party attestation related to a *conformity assessment body* conveying formal demonstration of its competence to carry out specific conformity assessment tasks

[SOURCE: ISO/IEC 17000:2004, 5.6]

#### Authoritative body that performs accreditation

Note 1 to entry: The authority of an accreditation body is generally derived from government.

[SOURCE: ISO/IEC 17000:2004, 2.6]

#### **Conformity assessment body**

body that performs conformity assessment activities and that can be the object of accreditation (3.1)

Note 1 to entry: Whenever the term "conformity assessment body" is used in the text, it applies to both the applicant and accredited conformity assessment bodies, unless otherwise specified.

[SOURCE: ISO/IEC 17000:2004, 2.5, modified — The words "and that can be the object of accreditation" have been added to the definition and the Note to entry has been added.]



#### About ISO/IEC 17024:2012

#### ISO/IEC 17024:2012, Conformity assessment – General requirements for bodies operating certification of persons

The international Standard ISO/IEC 17024:2012 Conformity assessment— General requirements for bodies operating certification of persons, provides a global benchmark for quality certification. During recent years, this standard, developed by the International Organization for Standardization (ISO), which represents members from 162 countries has changed the way certifications are offered and has harmonized expectations for what constitutes quality certifications throughout the world.

This standard was developed by ISO based on the need for public protection by establishing that individuals have the required competencies to perform their job. Government agencies worldwide have recognized the standard as a critical requirement for personnel certification bodies that offer certification in many industries including diverse and critical areas related to public health, environment, and national security.



#### Introduction

This International Standard has been developed with the objective of achieving and promoting a globally accepted benchmark for organizations operating certification of persons. Certification for persons is one means of providing assurance that the certified person meets the requirements of the certification scheme.

The development of certification schemes for persons, in response to the ever increasing velocity of technological innovation and growing specialization of personnel, can compensate for variations in education and training and thus facilitate the global job market.

This International Standard can serve as the basis for the recognition of the certification bodies for persons and the certification schemes under which persons are certified, in order to facilitate their acceptance at the national and international levels. Only the harmonization of the system for developing and maintaining certification schemes for persons can establish the environment for mutual recognition and the global exchange of personnel

The requirements in this International Standard are considered to be general requirements for bodies providing certification of persons.



### **BASE OF ACCREDITATION**

Accreditation is based on demonstrating compliance with specified requirements for competence, independence and impartiality.

#### **COMPETENCE**

The experience and technical skills of the staff in the accredited or applicant body are verified by qualified assessors with relevant expertise and specialised knowledge.

#### **INDEPENDENCE**

Accredited bodies that grant certification shall show independence from the organisation to which their services are provided.

#### **IMPARTIALITY**

Accredited bodies shall show absence or proper management of conflicts of interest with the client to whom they provide services.



# **Purpose of ISO 17024**

ISO 17011:2017 specifies requirements for the competence, consistent operation and impartiality accreditation (authorisation) bodies

QAC meets ISO 17011 to authorise IMCs as personal certification bodies according to ISO 17024

# **Benefits of ISO 17024**

#### ICMCI/QAC:

Worldwide recognition as leading organisation in all fields of management-consulting

#### IMCs:

They can support their members by worldwide accepted experience in the whole branch

#### **Each consultant:**

A very high image and acceptance by certificates, which are referring to ISO 17024

# Thank you!

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