



CMC - GLOBAL

QAC - Lessons Learned

*Assumptions, Challenges, How to Plan,
My Parting Observations*



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Assumptions About Us



- Volunteers, worldwide
- Expert – many led IMCs
- Very “people” smart
- Like to manage their time but
- Wisely wait until last minute
- Do not follow instructions

Herding proud cats

5 Committee Members

13 Lead Assessors

4 Co-assessors

About 20 assessments/yr

- 2 to 4 provisional membership
 - 2 to 4 1st full membership
 - 16-18 triennial
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Expensive to have QAC
travel to your country



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Early Structure

Institute	Last at HQ	Provisional Full High Trust	Process Step	Lead/ Co-assessor Invited to assess or <i>Confirmed as assessor(s)</i>	Where
Algeria		Provisional	9/14 invite	Kehayas/Loizou	in country
Austria icite	2014	Full	scheduled Oct 12-13	Burdett/Artyukhina	Video

- Incentive: pair Assessors for beneficial relationships
- Ask Assessor early to accept assignment (decide)
- Assessor coordinates (delegate, disappear)
- Silence Procedure (avoid writing style debates)
- Institute too silent, Board member follows up

My Parting Observations

- The QAC team did not want “supervision” yet
- They wanted structure early (the art) so they’d control their time
- They loved Silence Procedure

Questions?

