

CEN vs. ISO Standard Overview

	CEN 16114	ISO 20700
Scope (See Details)	Guidelines for management Consulting + Explanations and notes	Guidelines for Management Consulting
Policies	8	12 (Including Stakeholder engagement, Health and risk, Code of ethical conduct, Social responsibility)
Process	Offering, Execution, Closure,	Contracting, Execution, Closure
Definition of management consultancy service, MCS	set of multidisciplinary activities of intellectual work, within the field of management activities, which aim to create value or promote changes, by providing advice or solutions, by taking actions or by producing deliverable	set of multidisciplinary activities of intellectual work, within the field of management, which aims to create value or promote changes, by providing advice and proposing solutions, by taking into account actions or by producing deliverables
Number of Annexes (See Details)	3	13

CEN vs. IOS Standard Overview

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Assessment	See Scope (<i>"It is not intended for certification, regulatory or contractual use, and it is not intended nor designed to be used as the basis for any personal or organizational qualification."</i>) Self assessment is possible	See Introduction (<i>"... is written as guidance;..."</i>) According to ISO Regulations certification is not possible. Self assessment is possible
Participating Countries (See Details)	20 (European)	40 (International)
Number of Pages	25	35

Scope details

CEN 16114 (Text shortened)	ISO 20700
<p>This European Standard gives guidelines for the effective delivery of management consultancy services.</p> <p>This European Standard is applicable to all MCSPs: public and private companies, government entities, not- for-profit organizations and internal consultancy units, regardless of their ownership, structure, size or specialism.</p> <p>This European Standard applies to any type of assignment for any type of client. It does not place any obligations on the client.</p> <p>This European Standard provides recommendations for carrying out management consultancy services, including:</p> <ul style="list-style-type: none">☐ legal and ethical matters (see Clause 4); <p>.....</p> <p>This European Standard is independent from other normative or regulatory documents, such as:</p> <ul style="list-style-type: none">☐ <p>This European Standard does not impose or interfere with any contractual obligations or intellectual property rights. Also, it does not require or imply a need for third-party certification. It is not intended for certification, regulatory or contractual use, and it is not intended nor designed to be used as the basis for any personal or organizational qualification.</p> <p>Any offer to certify, or claims to be certified, to this European Standard would be a misrepresentation of the intent and purpose and a misuse of this European Standard.</p>	<p>This document provides guidelines for the effective delivery of management consultancy services. NOTE Refer to Annex A for supplementary information on ISO standards.</p>

Annex details

CEN 16114	ISO 20700
<ul style="list-style-type: none">• Examples of ethical guidelines for MCSPs• Examples of values for MCSPs• Example of content of a corporate social responsibility statement• Examples of evaluation criteria	<ul style="list-style-type: none">• Supplementary information on ISO standards• Examples of typical stakeholders• Basic structure of consulting activities• Examples of guidelines for MCSPs for a code of conduct• Ethical principles• Examples of guidelines to manage conflicts of interest• Potential sources of conflict• Examples of criteria to evaluate capability• Capability• Examples of guidelines for MCSPs for typical risk management• Typical risks for MCSPs• Examples of typical understanding activities “pre-assignment”• Bibliography

Members / Countries

Role	Organisation / Country	Role	Organisation / Country
Chairperson	UNI (Italy)	O-Member	SUTN (Slovakia)
ISOCS-TPM	ISOCS	O-Member	TISI (Thailand)
Liaison-ISO	ISO/TC 260	O-Member	UNMZ (Czech Republic)
Observer	AENOR (Spain)	P-Member	AFNOR (France)
Observer	DS (Denmark)	P-Member	ASI (Austria)
Observer	SUTN (Slovakia)	P-Member	BSI (United Kingdom)
O-Member	ANSI (United States)	P-Member	BSJ (Jamaica)
O-Member	ASRO (Romania)	P-Member	CYS (Cyprus)
O-Member	DS (Denmark)	P-Member	DIN (Germany)
O-Member	IRAM (Argentina)	P-Member	DSM (Malaysia)
O-Member	ISIRI (Iran, Islamic Republic of)	P-Member	EOS (Egypt)
O-Member	JISC (Japan)	P-Member	GOST R (Russian Federation)
O-Member	KATS (Korea, Republic of)	P-Member	ISS (Serbia)
O-Member	LST (Lithuania)	P-Member	JSMO (Jordan)
O-Member	SARM (Armenia)	P-Member	MSZT (Hungary)
O-Member	SFS (Finland)	P-Member	NEN (Netherlands)
O-Member	SII (Israel)	P-Member	SABS (South Africa)
O-Member	SIS (Sweden)	P-Member	SLBS (Saint Lucia)
O-Member	SNV (Switzerland)	P-Member	SLSI (Sri Lanka)
O-Member	SNZ (New Zealand)	Secretary	UNI (Italy)
O-Membe	SPRING SG (Singapore)		