

IQA Annual Report 2023





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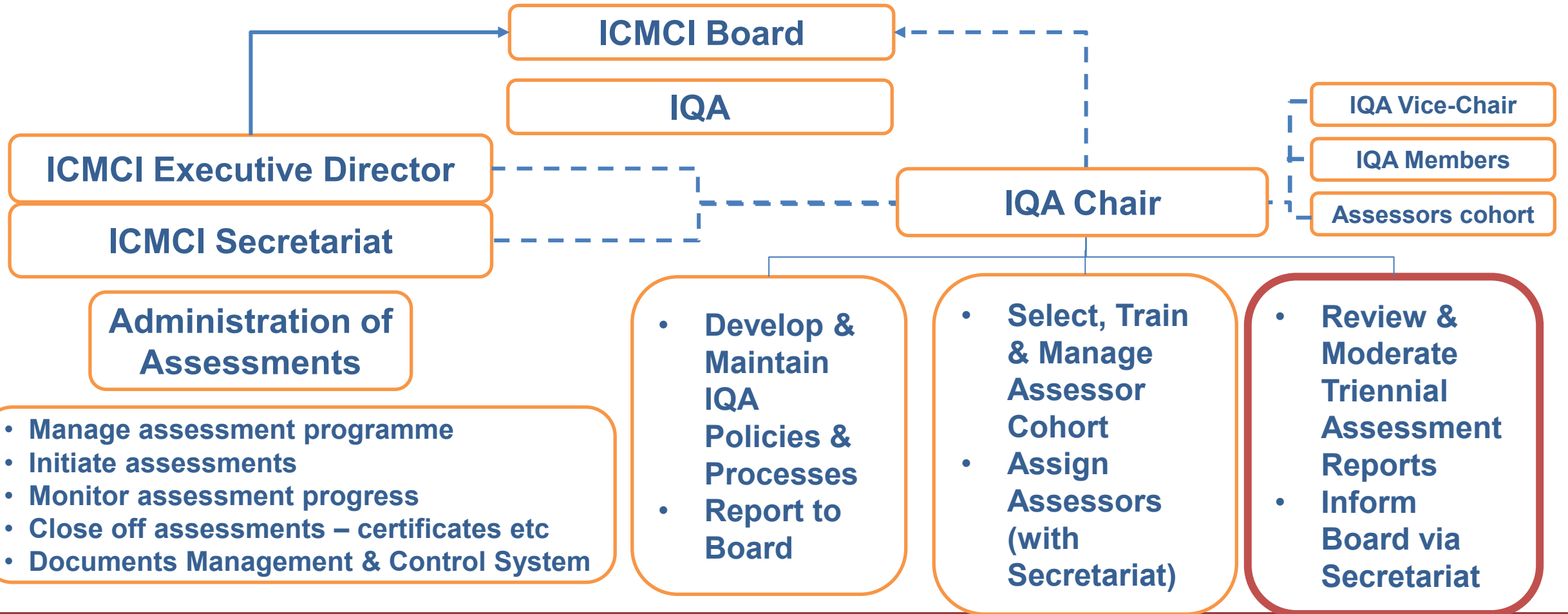
QAC (Quality Assurance Committee)

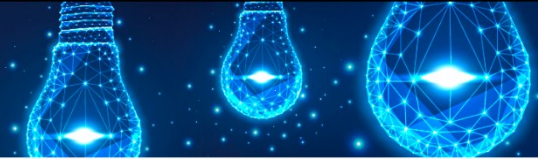
to

IQA (Institute of Quality Assurance)

IQA is now an independent accreditation body of the **ICMCI**

ICMCI IQA Structure



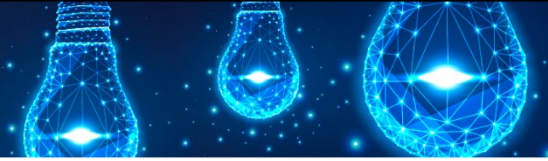


IQA is ready to be assessed on ISO 17011 as an accreditation body

IQA has authority to approve the accreditation of IMC's

- to the current version of ISO 17024 Standard
- in Triennial Assessments on the CMC standard for all Full Members of ICMCI.
- on any other certification schemes developed and maintained by ICMCI

Two Task Forces worked along 2023 to revise and to develop documented processes, instructions of organization, functions descriptions, templates and forms to support assessments under the new status



Documents, processes and procedures were reviewed and five key areas were developed or updated with the aim of enabling a better experience and understanding of the process and documentation requirements by both the IMC's and the Assessors.

- Assessment process overview presentation for IMCs and for Assessors
- Assessment Plan to include a schedule of activities
- Institute Basic Facts to consolidate all required documents about the IMC for the Assessment in one place.
- Statement of Equivalence

A dashboard and planning tool to follow-up on Assessments and track progress.

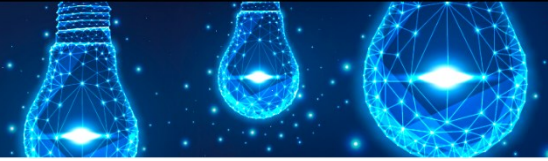
A special recognition for the personal effort and commitment to this task must be made to IQA Vicechair, ***Susan Bowman, CMC from UK***

Triennial Assessments



IMC New and Triennial Assessments Report – as at 26 September 2023

Year the assessments were originally planned	2023	2024	2025	
Number of pending assessments from previous year	9			Brazil / Philippines / Chinese Taipei / Jordan / US / India / Serbia / Singapore / Switzerland
Number of additional assessments planned for the year	11			Canada / Ireland / Kosovo / Netherlands / Hong Kong / Mongolia / Russia / Caribbean / Hungary / UK / Lebanon
Number of assessments completed to date	5			Jordan / Philippines / US / Brazil / Hong Kong
Number of assessments in progress and on target to complete before end 2023	17			Chinese Taipei / India / Serbia / Singapore / Switzerland / Canada / Ireland / Kosovo / Netherlands / Mongolia / Russia / Caribbean / Hungary / UK / Lebanon
Number of ISO 17024 surveillance audits	3			Austria / Kazakhstan / Kosovo
Number of assessments planned for 2024		15		Austria / Italy / Japan / Bulgaria / CMC-GI / China / Cyprus / Finland / Germany / New Zealand / Nigeria / Sweden / Thailand / Ukraine / Zimbabwe
Number of assessments planned for 2025			13	Armenia / Australia / Bangladesh / Croatia / Iran / Israel / Kazakhstan / Korea / North Macedonia / Philippines / Romania / South Africa / Turkey /
Number of assessments on hold due to IMC circumstance	0			



Be assessed on ISO17011

Improve data base and data base organization

Introduce supporting Technologies

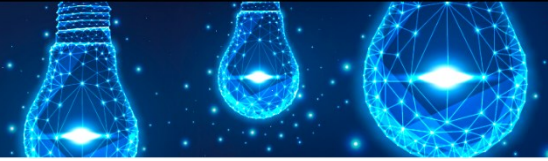
Improve Assessor Management System

- Improve Assessor's performance evaluation and feedback
- Training
- Experience Exchange sessions
- Auditors for ISO17024 strategy
- Retaining assessors and inviting new assessor refreshing the assessor's cohort

Keep IMC assessments up to date

Prepare for any new Accreditation scheme to be assessed

Special Thanks and Recognition



To ICMCI Secretariat, Khuzaima Zaghlawan, for her permanent support to IQA, IQA members and IMCs

To Nick Warn, past QAC Chair and Board liaison to IQA. His support and the way he conducted the transition were key elements for this year's IQA's success.

To IQA members, including Reema Nasser, ICMCI Executive Director. The commitment as volunteers exceeded expectations and we wouldn't have made it otherwise.

Susan Bowman / Maqbouleh Hammoudeh / PK Lim / Galina Artyukhina / Alice Kubicek / Henry Ong / David (BongHwi) Lee (resigned in August)

Finally, to all 30 assessors, who I list in the next page, that engaged with the new proposal without hesitation and are making it possible to finish 2023 without a single IMC assessment overdue.

Thanks and recognition



1	Alice Kubicek	Canada	Lead Assessor
2	Brenda Pope	Caribbean	Lead Assessor
3	Galina Artyukhina	Kazakhstan	Lead Assessor
4	Ilse Ennsfellner	Austria	Lead Assessor
5	Kim Karme	Finland	Lead Assessor
6	Leke Zogaj	Kosovo	Assessor
7	Liew Shin Liat	Singapore	Assessor
8	Menachem Lerer (in memoriam)	Israel	Assessor
9	Namrod Gonyora	Zimbabwe	Lead Assessor
10	Otto Acuna	CMC GI - Costa Rica	Lead Assessor
11	PK Lim	Singapore	Lead Assessor
12	Tatiana Lobanova	Russia	Lead Assessor
13	Valerie Sluth	Canada	Assessor
14	Maqbouleh Hammoudeh	Jordan	Co-Assessor
15	Mustafa Hussein Mahmood Abu AL Shaikh	Jordan	Co-Assessor

16	Ruggero Huesler	Switzerland	Co-Assessor
17	Martin Rice	UK	Co-Assessor
18	Philip Kee Tuang Loh	Singapore	Co-Assessor
19	Kelvin Chan Keng Chuen	Singapore	Co-Assessor
20	Sue Bowman	UK	Co-Assessor
21	Nsombi Jaja	Caribbean	Co-Assessor
22	Fanen Emmanuel Iornem	Nigeria	Co-Assessor
23	Kolade Adeniyi Adeoye	Nigeria	Co-Assessor
24	Michael Kwanashie	Nigeria	Co-Assessor
25	Samuel Eremie	Nigeria	Co-Assessor
26	Donald Demerittee	Caribbean	Co-Assessor
27	David(BongHwi) Lee	Korea	Co-Assessor
28	Anuj Bhargava	India	Co-Assessor
29	Cristian Welsh Miguens	Brazil	Co-Assessor
30	Ante Sarjanovic	Croatia	Co-Assessor
31	Henry Ong	Philippines	Co-Assessor



Thank you!

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