

How to activate your client organization through ‘ **Kaizen ’**

“Project of “ **KAIZEN ”
at the Administration **TOTTORI** Prefecture**

~ To implement **Sustainable** and **Autonomous**
Improvement Activity ~

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- II. **KAIZEN**, The most important points hidden
- III. The **Role** of Management Consultant

I. History of Japan's **“Management”**

Look back **“Management”**

Two Turning Points

1910's

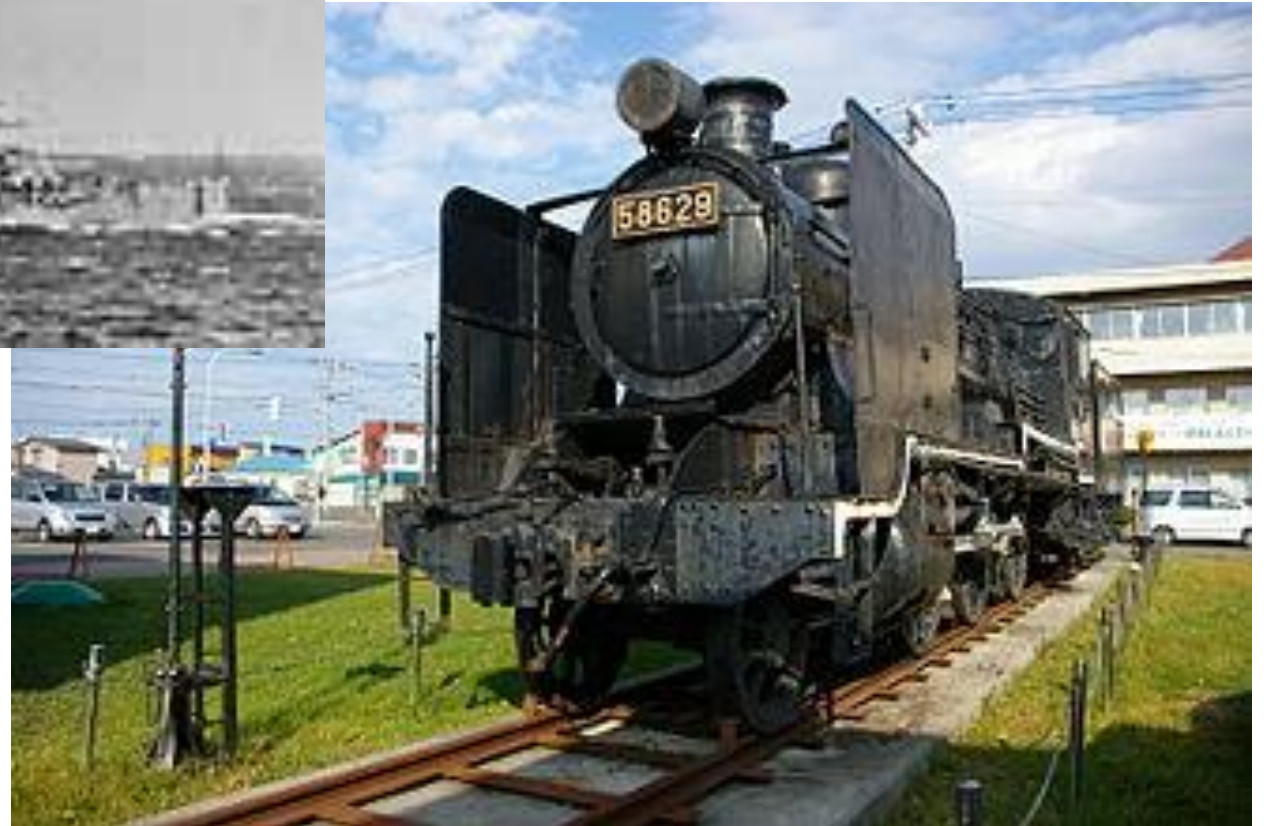
The Aftermath Era of 1945

Both are facts related to war.

**Launch
1919**



**First net domestically
produced SL
1911**



GINZA, Tokyo



Tokyo Station

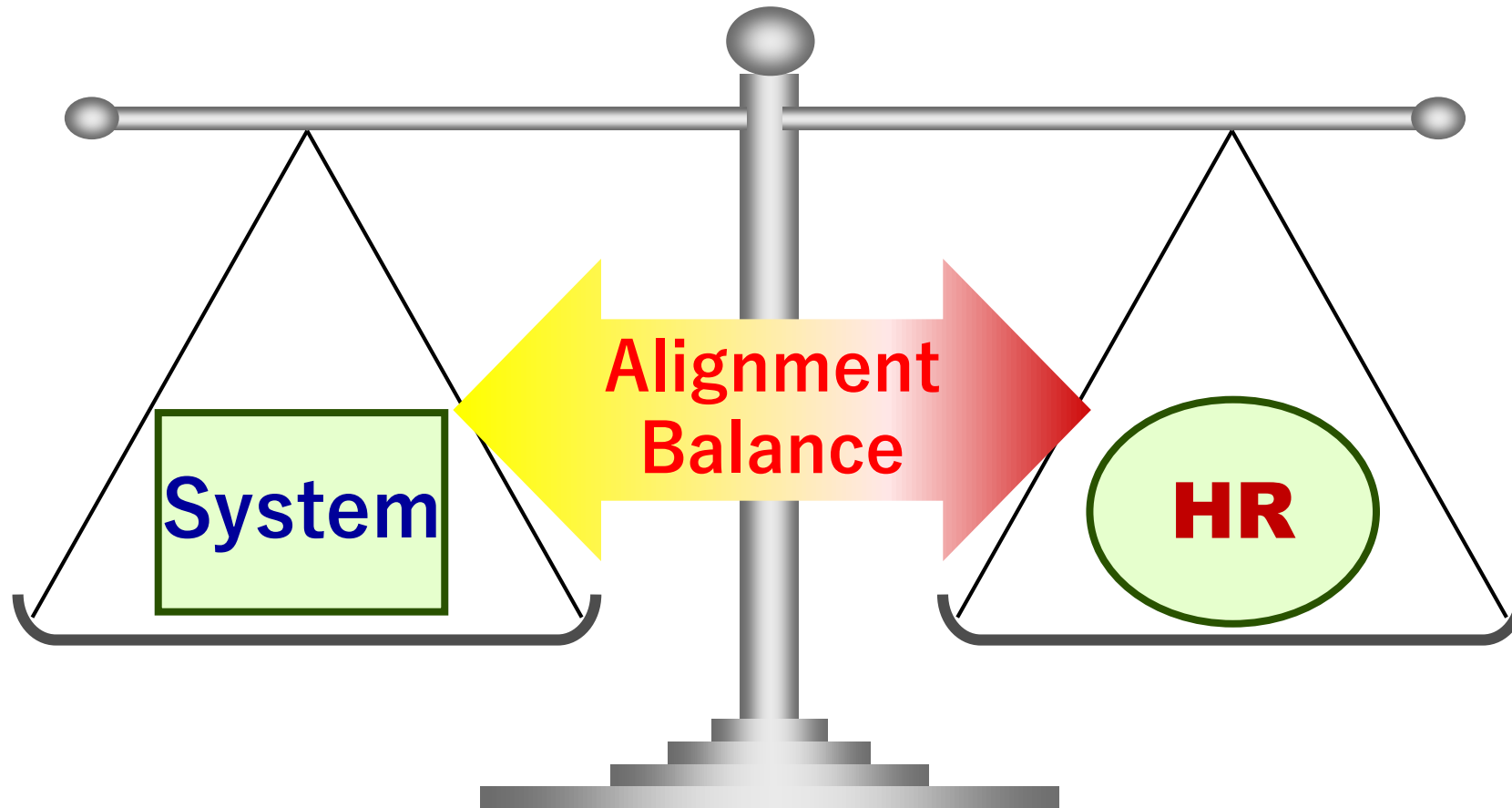


The endeavor for our productivity improvement and the pursuit of management effectiveness shall be focused for the **well-being of humankind**, **environment conservation** and etc., that is to say, **sustainability**.

In Japan, at this moment, we are once again overwhelmed by the increasing need of KAIZEN for higher level of the productivity for well-being.

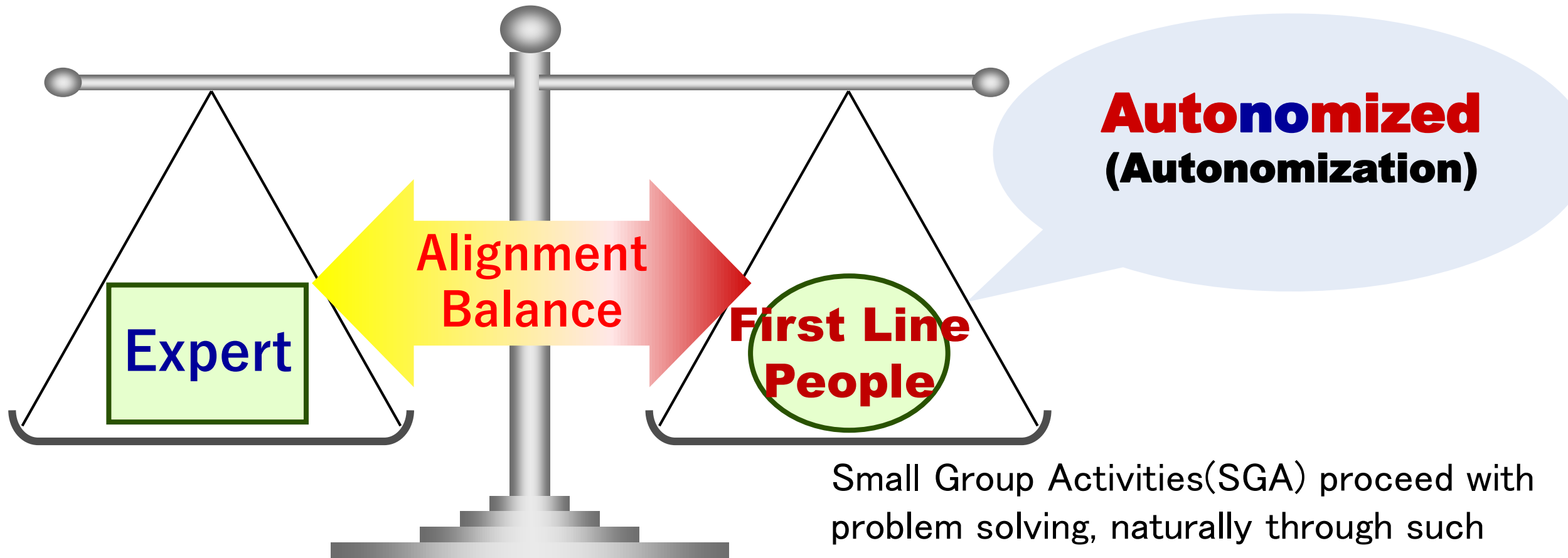
II. “Kaizen” The most important points hidden

the **Alignment Balances** between
“System Building” and the “Development of Human Resources”



“**KAIZEN**” has its philosophy, by our tradition,
to **look after one’s own businesses.**

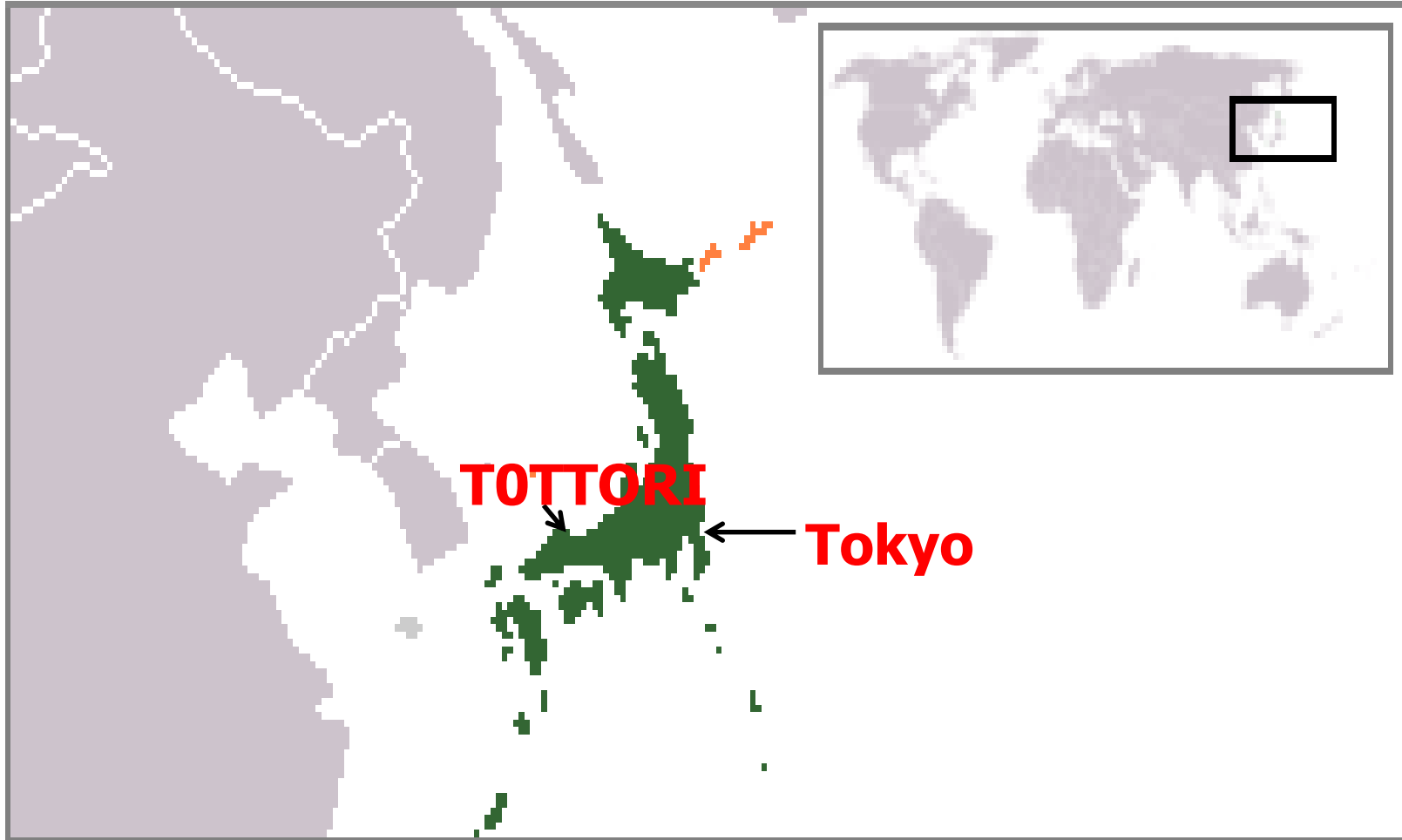
the **Alignment Balances** between



Small Group Activities(SGA) proceed with
problem solving, naturally through such
human resource development.

Tottori Prefecture Project

Gold Medal of the Constantinus International Award 2017



Local Government
Employee number
approx. 3,000

ICMCI(国際公認経営コンサルティング協議会)世界会議2017 コンスタンチヌス賞 Gold Medal 受賞



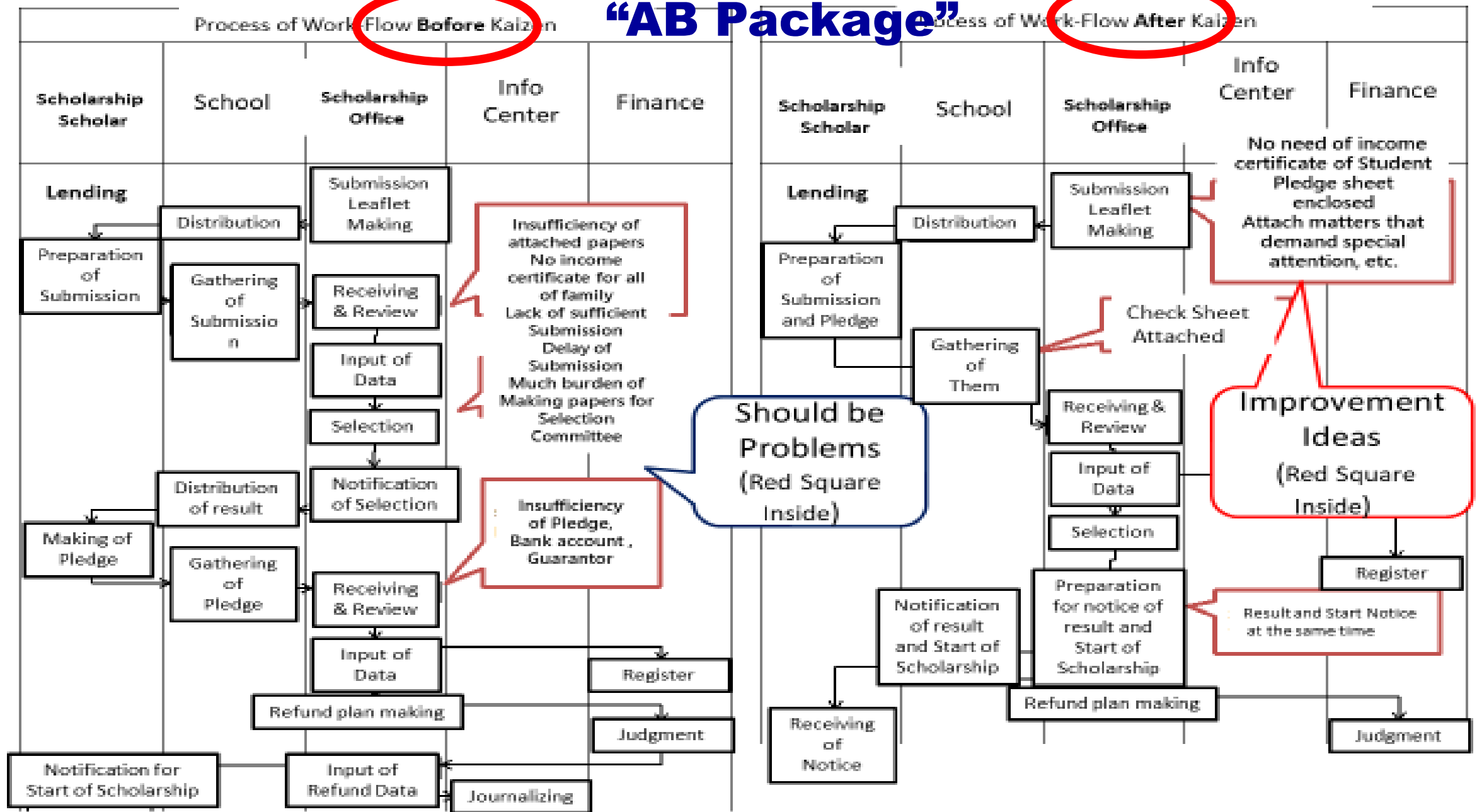
鳥取県のカイゼン活動が継続して行われていることや、
自律的な活動が全庁で実施されていることが高く評価され、
日本勢初の快挙として、最高賞のゴールドメダルを受賞

鳥取県が作成した「カイゼンマンガ」は、
カイゼン活動の教材として英語やアラビア語に翻訳され、
海外の行政機関等で広く活用されている



Kaizen Example through Process Work-Flow ~ Remittance of scholarship ~

“AB Package”



Manager



Supervisor



Scholarship



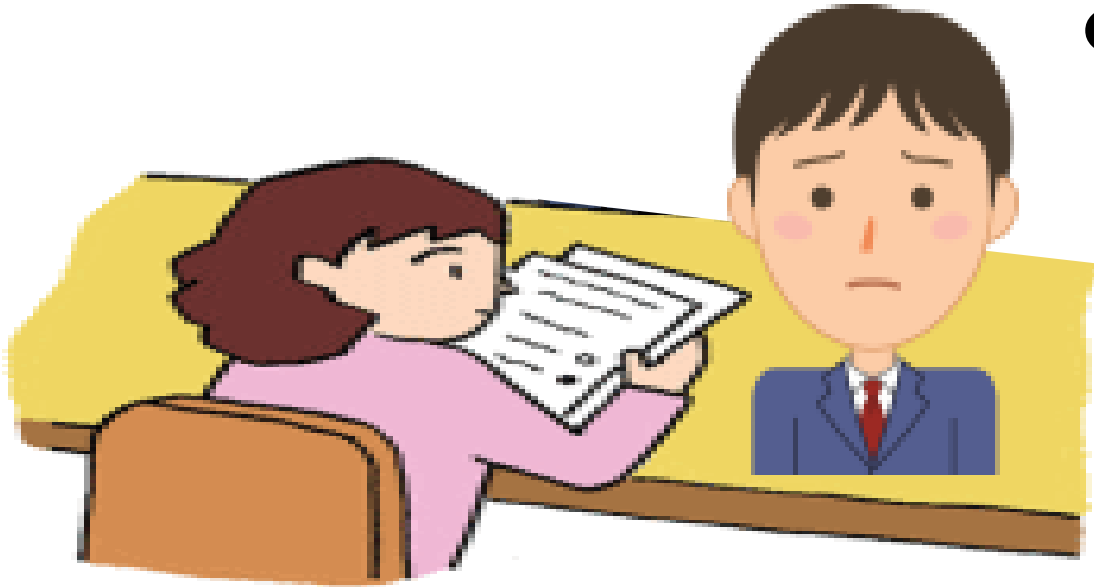
Approval requires much time.



Parents

Problems

- We(Students) can not receive high school scholarship early.
- Government officials are not in trouble for themselves.
- They are working in the vertical division, and so, collaboration between departments is bad.
- Similar situations are prevalent.



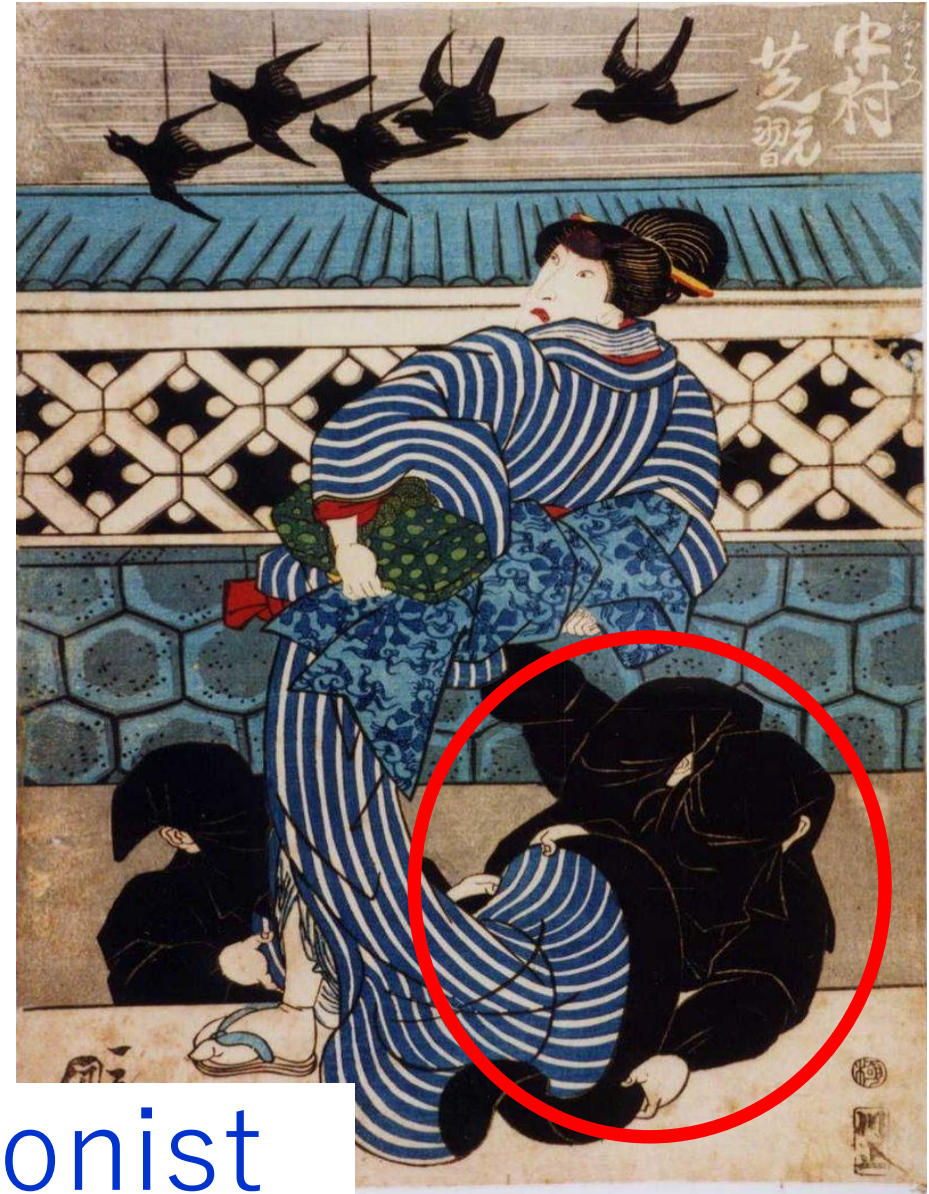
Autonomized
(Autonomization)

III. The role of Management Consultant

to **organize, motivate, and communicate**
the people in collaboration
with the concerned stakeholders
for **Problem resolution**.

**"Make happiness of our clients
ready to be our utmost pleasure".**

Prompter, Black figures, Stagehand



Not Protagonist

Ninja



Works intelligence, destruction, penetration tactics, conspiracy, assassination etc.