

STATE OF ART OF THE MANAGEMENT CONSULTING IN ITALY 2017-2018

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Foreword



The Annual report is prepared by Assoconsult in partnership with Tor Vergata University in Rome with questionaries, focus group and individual managerial interviews to key Partner & HR department

PRACTICES

ORGANIZATION

WHAT'S IN	WHAT'S OUT	
Strategy	SW development	
Corporate finance	Outsourcing	
Finance & controlling	Public relation	
Risk management e compliance	Comunication	
HR and organization design	Legal and tax advisory	
Change management		
Sales & Marketing		
Operations		
ICT consulting		

WHAT'S IN	WHAT'S OUT
Consulting companies (employers)	Software/ hardware vendor
	Association of individuals
	Individuals

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Italian Market size



The market size of Management Consulting in Italy is around **4,1 B euro**, highly fragmented, with some relevant key players that managed more than 50% of the overall business

Company size in Revenues (M euro)	Number of company	Overall turnover (M euro)	Employees
Large (50+)	35	2.198	12.734
Medium (10-49)	450	522	4.217
Small (3-9)	2.565	587	7.202
Micro (<3)	18.825	824	11.761
Grand Total Italy	21.875	4.131	35.913

The Management Consulting Industry weight 0,24 % of Italian GDP

[It was 0,20% in 2013]

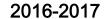


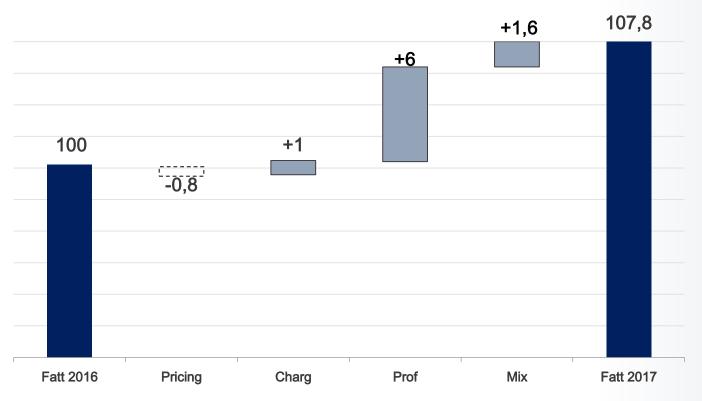
Market Growth Rate



In 2017 the market increase +7,8% YoY, driven by higher ftes, higher chargables days that compensate a consolidate trend of price reduction

Key role was taken by Big Management Consulting firms with an increase of their services portfolio mix



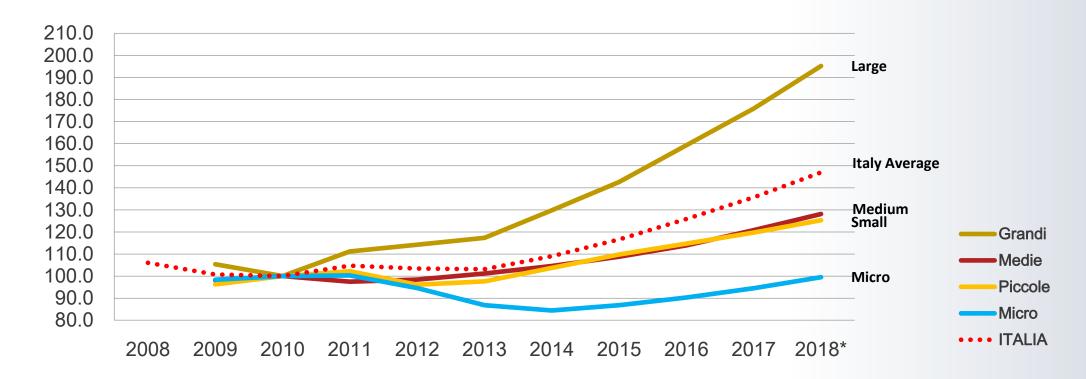


Revenues trend 2010 - 2018 per company size



Starting from 2010 Italian Management Consulting market is growing at **yearly CAGR of 4,6%**, with **Large compaies that grew up at 9,1% rate**.

REVENUS TREND (2010=100)





Employment progression - professionals only 2016/2018



In 2017 employment rate grew up of 6%

For 2018 it has been foressen a growth of 7,3% versus prior year

Type of companies	Professionals only		
	2016	2017	2018P
Large	11.503	12.734	14.491
Medium	3.993	4.217	4.444
Small	6.859	7.202	7.540
Micro	11.530	11.761	12.066
Total	33.885	35.913	38.542

In 2017
Italian Management Consulting companies hired in Total 4.600 professionals of wich 2.500 new graduate

Average Turnover was 11,5%, with relevant difference among large and small companies

Pricing trend



Average price is 788 euro/giorno, declining -0,9% YOY. Contraction is mainly driven by large company YOY.

	Daily rate(in €)		
	2016	2017	
Large	946	922	
Medium	749	751	
Small	646	651	
Micro	542	550	
Totale	794	788	

Pricing change **■** 2016 **■** 2017 1.5% 0.8% 0.3% -0.8% %6:0-%6.0--1.1% -1.1% -1.5% GRANDI **MEDIE PICCOLE MICRO MEDIA**

PONDERATA

Growth rate and revenues split per Practices



IT & Operation consulting is growing faster than Strategy consulting

Revenues split per Practices

Practices	Value (in M €)	Trend 2017-2016
IT	668,9	+29,3%
Strategy	573,9	-8,4%
Operations	461,6	+24,1%
Finance	436,2	+16,0%
Risk & Compliance	433,4	+15,6%
RU & Org	230,1	+14,8%
Marketing	220,2	-13,2%
Change Mgmt	156,7	-21,3%
Other	126,9	+0,3%
Total Italy	3.307,9	+8,6%



Growth rate and revenues split per Industries



Revenues to Industrial Sector are growing at higher rate pull up by "Industry 4.0" related projects

Revenues split per Industries

Industries	Value (in M €)	Trend 2017-2016
Industrial Services	1.172,6	+11,0%
Financial Services	983,6	+7,8%
Telecom e Media	255,5	-5,3%
Utilities	204,7	+4,8%
Other	361,4	+16,4%
Public Sector	329,0	+9,7%
Total Italy	3.306,8	+8,6%

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Next challanges.....looking beyond



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BUSINESS OPPORTUNITIES

- DIGITAL TRANSFORMATION FUTURE OF JOB AND NEW COMPETENCES
- ROBOTICS & AI
- INNOVATION OF BUSINESS OPERATIONS
- CUSTOMER AND EMPLOYEE CENTRICITY
- CHANGE MANAGEMENT AND BUSINESS AGILITY

ITALIAN MANAGEMENT CONSULTING AREA OF IMPROVEMENT

- BUSINESS SCALE (few and too small mid size companies versus EU average)
- WEIGHT ON GDP OF ITALIAN CONSUTING TURNOVER VERSUS EU
- PUBLIC SECTOR DEMAND
- NETWORKING AND INDUSTRY AWARNESS
- SPECIALIZATION OF Small and Micro COMPANIES



Digital Transformation it's a huge opportunity for our Industry



THE BUSIESS LANDSCAPE & KEY OPPORTUNITIES

STRATEGIC THINKING & PROCESS REDESIGN

Project Management
Change Management

Development new digital products and services

Industry 4.0/Al Autom.
Big Data/Analytics

Cloud services
Cyber security

Artificial Intelligence
Blockchain